iRecruit User Support Model

Got a question about iRecruit?

Step 1: Online Resources
Use the resources available on the iRecruit webpages. Resources include FAQ sheets, checklists, user guides and visual demonstrations.

Step 2: Local Area iRecruit Champions
Contact your Champion if you can’t find an answer to your query on the iRecruit website. A list of Local Area iRecruit Champions is available on the website.

Step 3: HRU
If your Champion can’t answer your query ask them to contact HR Client Services & Support on: ext. 1060 or ext. 1092

Technical problems using NEO?

Contact ITD Helpdesk on ext. 2222